



103 South Main Street, Barre, VT. 05641

Fed. ID # 03-0235-356, Fax: 802.479.4651, Phone: 802:479.0121, [www.rinkers.com](http://www.rinkers.com)

August 1, 2011

Dear Customer.

Please be advised that I have sold my paging and telephone answering business to CVC Paging & Advanced Answering Center. They have an excellent track record of providing quality paging and answering service and have been in business for over 30 years!

I have not sold the two-way radio sales and service business, the tower business or the mountain top transportation business.

You do not have to do anything different at this time as all our paging numbers, our telephone answering service numbers and our voice mail numbers have already been connected to CVC's systems. You will keep the same numbers going forward. Please continue to call our main telephone number for customer service until you here from CVC.

We have also transferred all of your paging information, telephone answering information and alarm monitoring information to CVC.

The two paging systems are now connected together for a seamless transition. CVC is now operating our paging system. The telephone answering service will transition later in the month. A representative from Advanced Answering Center will be contacting you to verify account information and go over the details. For the answering service the only thing that will be different is the voices on the end of the line. Your call forwarding number will NOT change.

You may or may not know that we always bill one month in advance. This means that we have already billed you for August service back in July. So, we are not billing you on August 1<sup>st</sup> for September because CVC will bill you around the end of August.

We will bill you for telephone answer service call counts on August 1<sup>st</sup> and September 1. Someone from CVC will be contacting you soon to go over the details.

Please call us if you have any concerns or questions.

My staff and I sincerely appreciate your patronage over the years, some of you since 1975.

Sincerely,

*Karl A. Rinker*

Karl A. Rinker President

P. S. We are here for this change. Please do not hesitate to call us if you need any help.

8/10/2011 Authorized Dealer

